



The Better Care Fund



Dear Colleagues

We are writing on behalf of national Better Care Fund (BCF) partners to invite you to participate in an enhanced support offer for local areas with significant challenges in hitting their BCF Delayed Transfers of Care (DTC) targets for November 2017.

We are pleased to have commissioned Newton Europe to undertake this programme of work, as they have impressed us through their expertise and strong track record in delivering improvement work with local authorities and NHS organisations. This new resource has been created by pooling Better Care support (a partnership programme between the Department of Health and Social Care, Ministry of Housing Communities and Local Government, Local Government Association and NHS England) and NHS England's Hospital to Home budget to design support that will work across health and social care partners. You may be interested to see the report of Newton Europe's work commissioned through the Better Care Support programme in the North of England – see attached.

National partners are keen to ensure patients benefit from speedy and safe transfers of care from hospital to the community, and your efforts toward this are much appreciated. We are impressed with the overall national progress on improving DTCs. However, we also recognise that it has not been possible for all areas to make the progress the Government aimed for in setting the national BCF targets in July 2017, to free up 2500 beds by reducing delays. The November 2017 data shows that as an area you face significant challenges to achieve the national target. We have therefore identified your area as one that could most benefit from Newton Europe's support.

We are aware that you are already working with Newton Europe and therefore we hope that you will find this extended offer helpful. Please be assured that in scoping out this work Newton Europe will take into account and build on other pieces of work taking place in your locality, such as ECIP or BCF commissioned support.

Next steps

Your Better Care Manager, Justine Howe (justinehowe@nhs.net), has already been in touch with colleagues in Lancashire and will be happy to answer any initial questions. Please identify the best person for Newton Europe to contact to set up project and scoping discussions so that these can be set up shortly, please send contact details to england.bettercaresupport@nhs.net copied to Justine.

Yours Sincerely,

Rosie Seymour

Deputy Programme Director

Better Care Support Team

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Based on 3rd Floor, Zone A, Skipton House, 80 London Road, London, SE1 6LH

For the latest BCF news and information, visit the [Better Care Exchange](#). Request to join via email to England.bettercareexchange@nhs.net



Item 9.



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Dear colleagues,

I am writing further to my email of 2 February setting out the Better Care Support programme offer of enhanced support to Lancashire. Although I understand there have been a number of conversations and discussions we have not yet received a formal response to the email.

In order to progress the support in a timely way that fully engages all local partners and is within the appropriate local governance it would be helpful to indicate the key lead with whom Newton Europe should work.

The programme overall is making good progress and engaging with local areas to finalise the overall timetable for individual system work. While initial engagement with Lancashire has started it is not possible to finalise the timetable until the formal governance is in place and all partners are clear on the scope and process. If we can make progress on this we would look to have the detailed diagnostic work commence in Lancashire in early May.

Next steps

Please could you, as the local area, confirm the key lead with whom Newton Europe should work with, please send contact details to england.bettercaresupport@nhs.net copied to Justine Howe, your local Better Care Manager – JustineHowe@nhs.net.

I look forward to hearing from you soon.

Yours Sincerely,

Rosie Seymour
Deputy Programme Director
Better Care Support Team

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BCST is a partnership team between DHSC, LGA, MHCLG and NHSE
